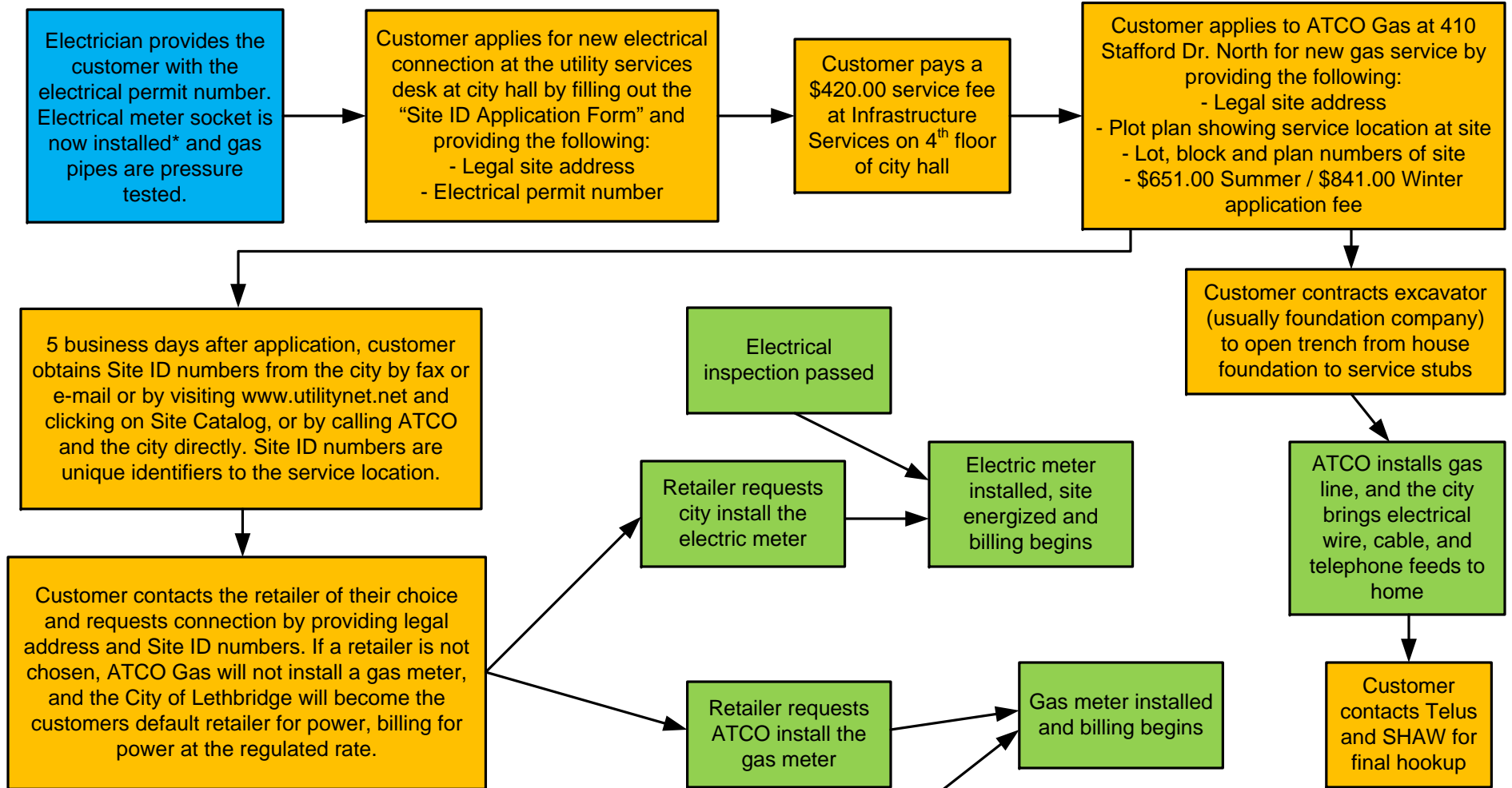




RESIDENTIAL ELECTRICAL SERVICE REQUEST PROCESS

HOW TO CONNECT POWER, GAS, TELUS AND SHAW TO A NEW HOME

PROCESS AS OF MAY 26, 2015



Notes:
Both final inspection and a retailer connection request is necessary for meter installation.

This process is required for infill services as well, or homes that are built where an older home once existed.

It is the homeowners responsibility to open a trench from the service stub location to the meter locations on the home.

This process assumes that the lot is fully serviced with all four shallow utility parties (city electric, ATCO Gas, Shaw, and Telus). Some lots may not be serviced by Telus and/or Shaw in which case connections cannot be made.

* Please note that for meter locations that are requested to be on opposite sides of the lot than the service stubs, changes to the service lines will be required. Both the city electric department and ATCO Gas must be contacted directly and additional charges will apply.



- Electrician and plumber actions



- Customer actions



- City, ATCO and retailer actions